OLLI Class Cancelation Policy and Procedures:

Class is canceled when:
• The course takes place at the U of M, and the U of M is closed.
• The course takes place off-site (not at the U of M) and the site is closed.
• The course leader cannot make it to class.
• Other unforeseen circumstances.

How you will know:
• To determine whether the U of M is closed, check the U of M website: www.umn.edu or any major news outlet.
• If your class has been canceled, OLLI staff will send you an email as soon as possible.
  o HINT: Make sure that the email address in your OLLI registration account is accurate and up-to-date.
  o HINT: If class is canceled because the course leader cannot make it, we send you the email as soon as we are informed by the course leader.
• If you do not have an email address associated with your OLLI account, we will call you as soon as we know the class has been canceled.
  o HINT: If class is canceled because the course leader cannot make it, we will call as soon as we informed by the course leader.
• OLLI staff will contact only members whose classes are canceled. If you do not hear from us, assume your class is “on”.